

# UDS: UNIFORM DATA SYSTEM

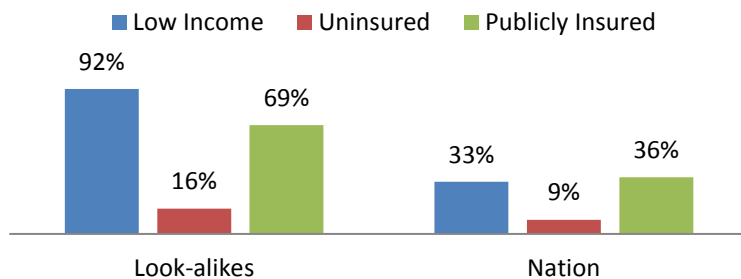
## Health Center Program Look-Alikes: 2018 At a Glance

### The Program

In calendar year 2018, 84 Health Center Program look-alikes provided services to 885,031 patients, with a total of 3,260,789 patient visits.

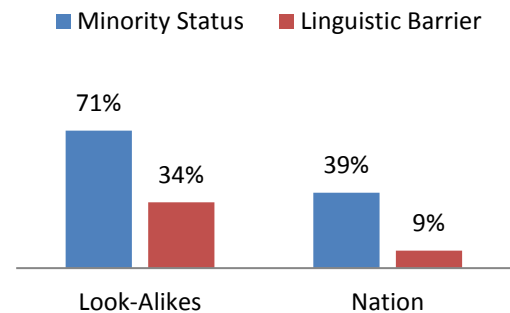
### Patients: Socioeconomic Characteristics

- 92% have incomes at or below 200% of the Federal Poverty Level
- 16% are uninsured
- 69% have public insurance (Medicaid, Medicare, or Other Public)



### Patients: Minority Status

- 71% are of racial and/or ethnic minority
- 34% face a linguistic barrier



### Services Provided

- 100% of look-alikes provide primary medical care services
- 35% of look-alikes provide dental services
- 64% of look-alikes provide behavioral health services

### Continuity of Care

Look-alikes provide continuous care.

Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services
Medical	3.15	91%
Dental	2.51	9%
Mental Health	6.40	5%
Substance Use Disorder	4.11	0.1%
Vision	1.47	3%
Other Professional	2.28	2%
Enabling	3.07	4%

### Staffing and Tenure

Look-alikes employ the full time equivalent of 6,704 staff members and volunteers.

- 901 are physicians, CNMS, NPs, and PAs
- An additional 1,639 are other clinical (nurses and other medical professionals)
- 140 are dental staff
- 293 are behavioral health (mental health and substance use disorder)
- 589 are enabling
- 2,602 provide non-clinical support
- Medical providers (including nurses) report an average tenure of 6.4 years
- Dental care providers report an average tenure of 5.4 years
- Key non-clinical support staff (CEOs, CMOs, CFOs, and CIOs) report an average tenure of 5.5 years.

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### Quality of Care and Outcome Indicators: Clinical Performance

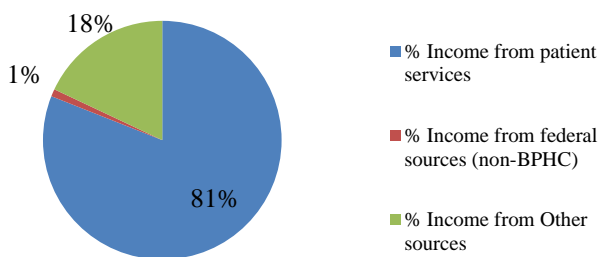
Health Center Program look-alikes provide high quality of care. Several clinical measures (low birth weight, depression screening, asthma pharmacological therapy, controlled hypertension, and dental sealants) show performance that exceeds relevant national rates and/or Healthy People 2020 goals.

Quality of Care and Outcome Measures	Performance	Rates and Goals	
	Look-Alikes	CHCs	HP 2020 Goal
Early Entry into Prenatal Care	72%	74%	78%
Low Birth Weight	7%	8%	8%
Childhood Immunization Status	47%	40%	80%
Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents	69%	70%	-
Body Mass Index (BMI) Screening and Follow-Up Plan	56%	70%	-
Tobacco Use: Screening and Cessation Intervention	81%	88%	-
Cervical Cancer Screening	54%	56%	93%
Colorectal Cancer Screening	47%	44%	71%
Screening for Depression and Follow-Up Plan*	64%	71%	2.3%/2.4%
Use of Appropriate Medications for Asthma	81%	87%	37%
Coronary Artery Disease (CAD): Lipid Therapy	77%	81%	-
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	77%	81%	-
HIV Linkage to Care	73%	86%	-
Controlled Hypertension	62%	63%	61%
Uncontrolled Diabetes	33%	33%	16%
Dental Sealants for Children between 6-9 Years	49%	53%	28%

\* UDS Measure is for patients age 12+; related HP2020 measure is 2.3% for patients Age 19+ and 2.4% patients age 12-18

### Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



### Cost Effectiveness

- The average total cost per patient is \$1,037
- The average medical cost per medical visit is \$211
- The average charge per billable visit is \$427

### Adjustments and Patient Discounts

- 66% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 3% of self-pay charges
- 39% of insured charges are adjusted as allowances

**Sources of Data:** Aggregate CY 2018 UDS, CDC, U.S. Census/ACS, National Health and Nutrition Examination Survey, Healthy People 2020