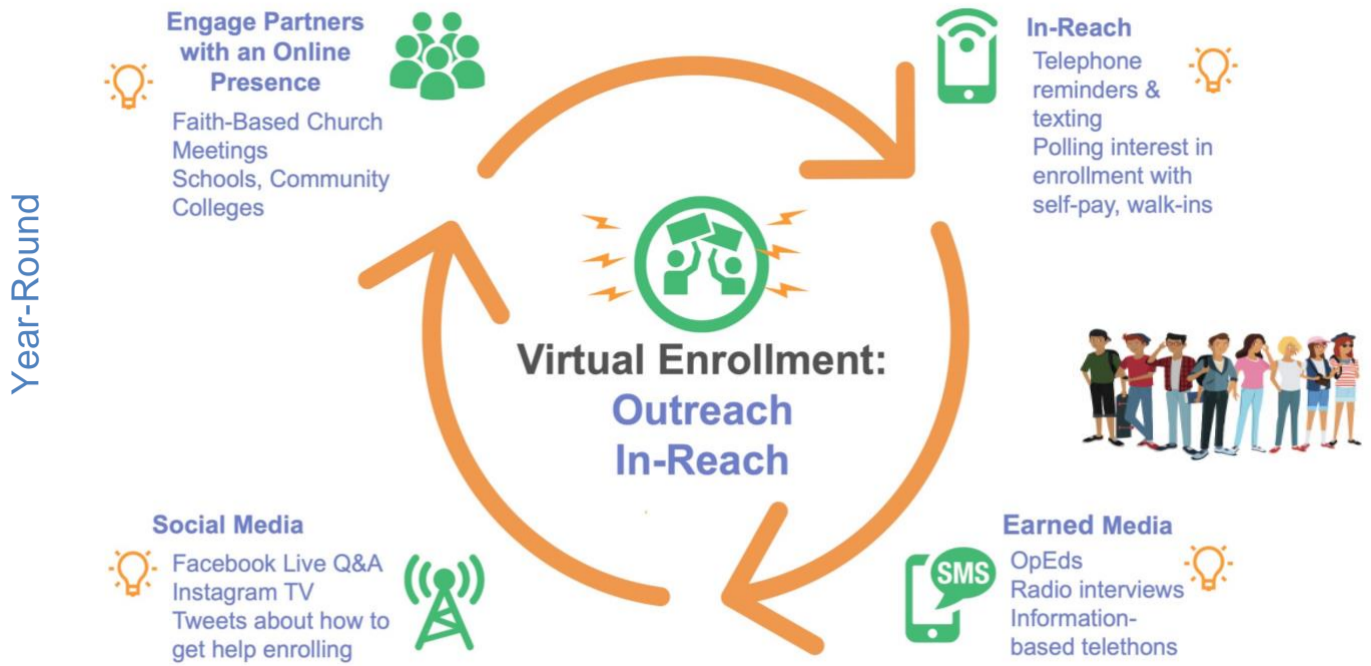


Virtual Outreach & Enrollment Workflow

This virtual outreach and enrollment workflow lists the overall steps involved with the process. Enrollment occurs year-round as a result of Open Enrollment and Special Enrollment Periods. This tool serves as a guide for enrollment assisters and is a "living" document that can be amended based on individual needs. The circles flow in rotation with the exception of Outreach & In-Reach which is year-round.

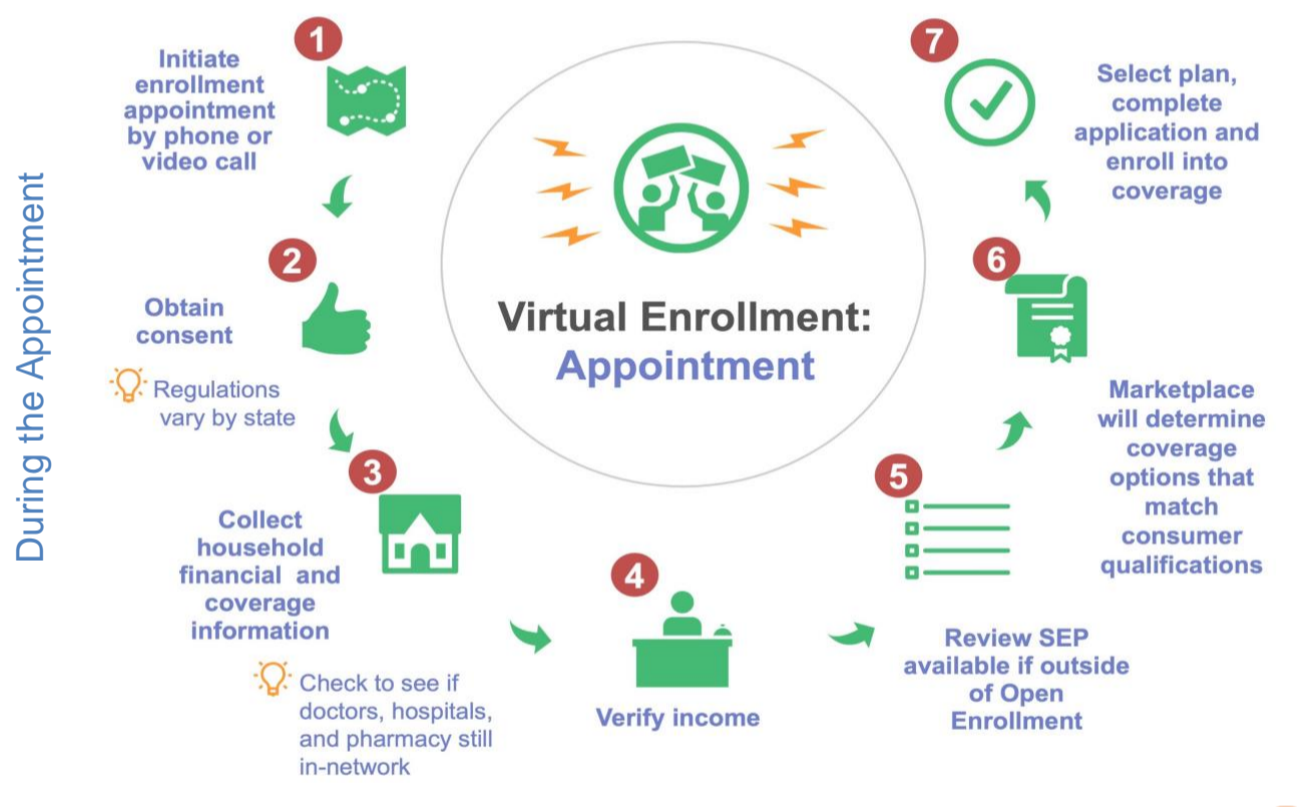
Outreach & In-Reach



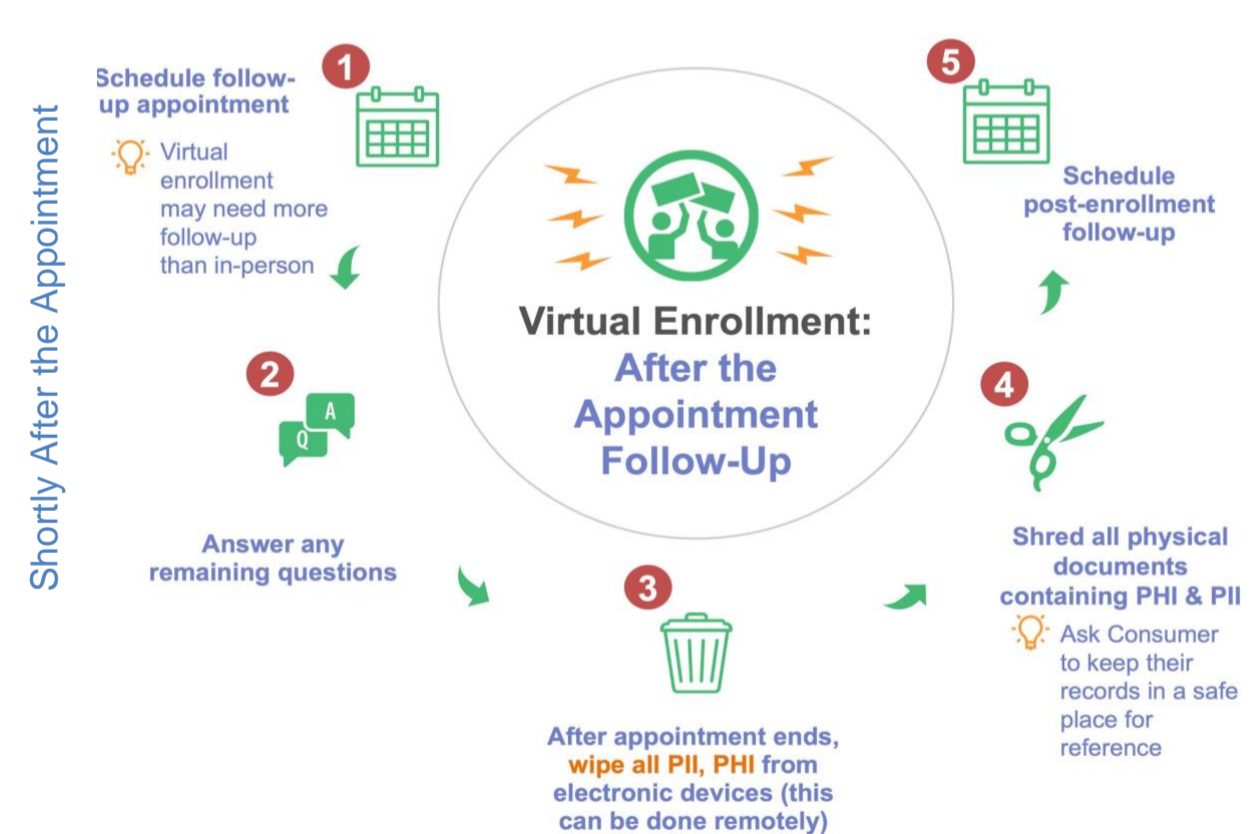
Pre-Screening & Preparation



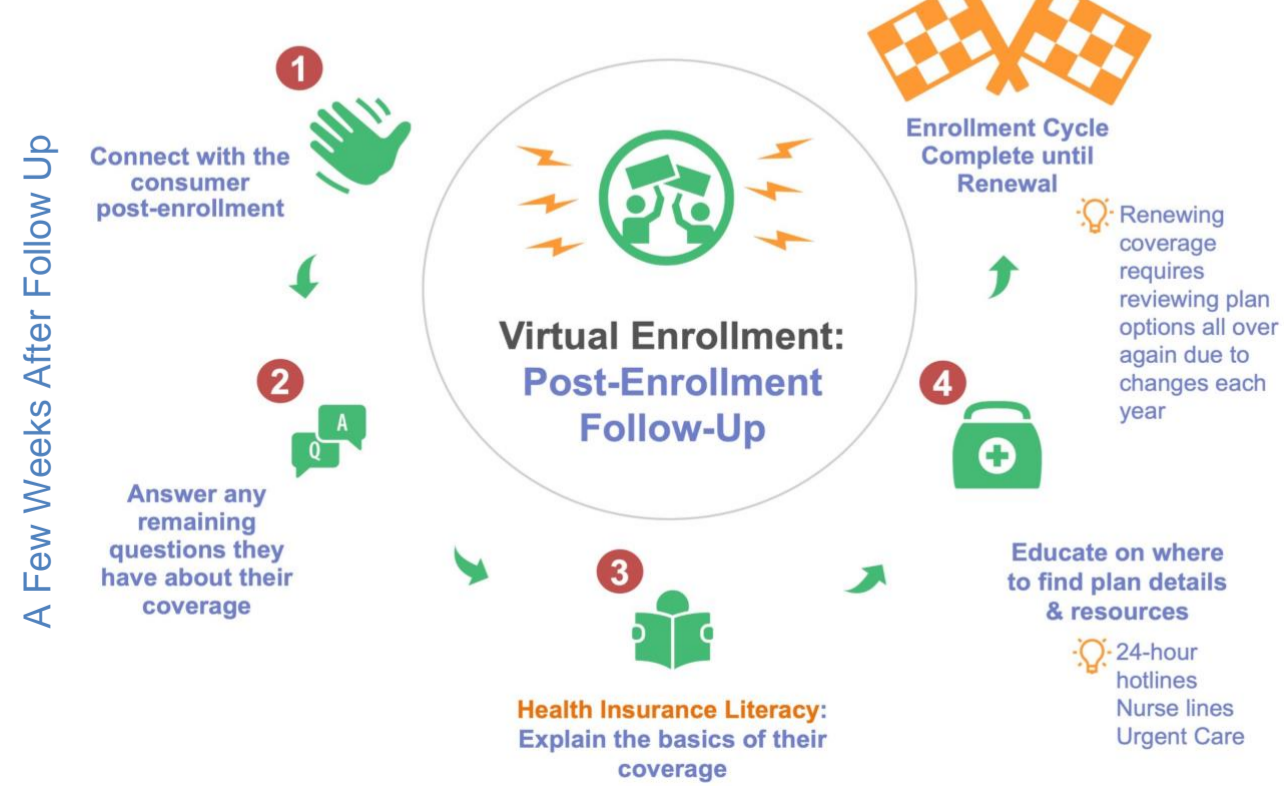
Enrollment Appointment



Follow-Up



Post-Enrollment



This virtual outreach and enrollment workflow was created by Transform Health for the National Association of Community Health Centers (NACHC) in June 2020 and is intended for use by health centers and other nonprofits.